



Summerfest/MWF

STEWARD CONTACT INFO

Late, lost, or last minute cancel? Contact the Stewards:

Stewards are assigned on a per festival basis, and their contact information will be sent out prior to the start of Summerfest and/or available in Call Steward under the job description.

If you are late, lost, or canceling at the last minute - you **MUST** contact the Dispatcher **AND** the LD for the stage you are assigned!

PARKING

Summerfest parking passes will be handed out leading up to and during Summerfest. Passes will be available at your first shift with the Steward at the Amphitheater. Plan on arriving **EARLY** to place the placard in your car **BEFORE** the call starts. Place on your dashboard when entering and parking in the designated parking lots. We generally park in what is known as the S or E lot. They are the same thing.

SEE MAP BELOW.

For **LOAD OUT**: as indicated on the map below, note that the best entrance to our parking lot is via Erie St. In the evening, three lanes will be designated for traffic leaving the festival, and only one lane to enter (East bound). Be safe and mindful of pedestrians, bikers, and account for bridges going up for boat traffic.

Entry for **weekend festivals** held on the Milwaukee World Festival grounds is typically Gate 6. Parking can be found by the Gate 6 entrance when the park is closed to patrons. All other times, parking is in E lot.

ID'S

ID's will be handed out to those with photos on file with Summerfest at your first call at the Amphitheater. Most people will not be issued an ID. You will be told if you need to get a photo ID taken.

ENTRY and Amphitheater Protocols

You must go through **security** at Gate 13, located at the E lot. Your name will be on a list if you are on the call for that show.

Upon arrival, immediately **check in** with the Steward/Head Elex of the day. They can typically be found in the Stagehand room on the ground level or on the dock. You must do this for both load ins and outs. You will be assigned a department after trucks begin unloading during the load in, and assigned a department when you check in for load out. If you don't check in, you will be considered a no call/no show and will not get paid.

Breaks are typically called 2.5 hours into the call. Do NOT help yourself to break snacks until it is your break time. **The lunch room is designated for the tour only unless a meal ticket is given to you.**

The call time for a **load out** is before the band has stopped playing. You need to stay within earshot. Tour crew dept. heads give information to local crew during this time. Be available. Be alert. Be ready.

Grounds Stage Protocols

Take the time to **review a map** before heading out to one of the grounds stages. It takes time to walk from the E parking lot. You can enter from Gate 13 or walk to Gate 6. Plan ahead to arrive with enough time to get to where you are assigned.

SEE MAPS BELOW.

Conditions: The grounds stages are different from the amphitheater with space being at a premium, and you are more exposed to weather conditions. Bring only what you need to do the work and deal with the weather.

Where to Meet: Meet near the stage door unless otherwise directed. The lead audio and lighting technicians are running the headline show and will not be available to

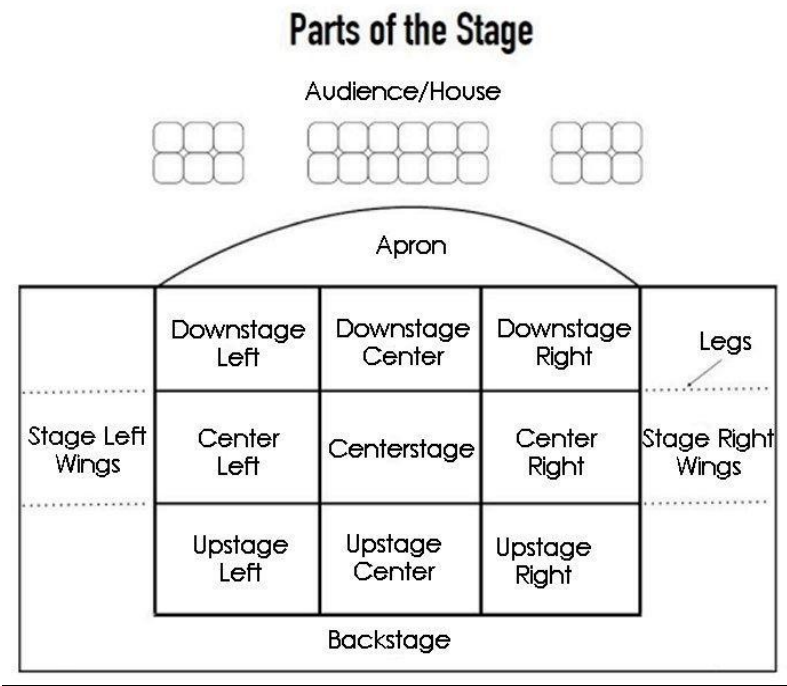
check people in until the show has ended. If in doubt, try to stick together and remain visible.

ETIQUETTE

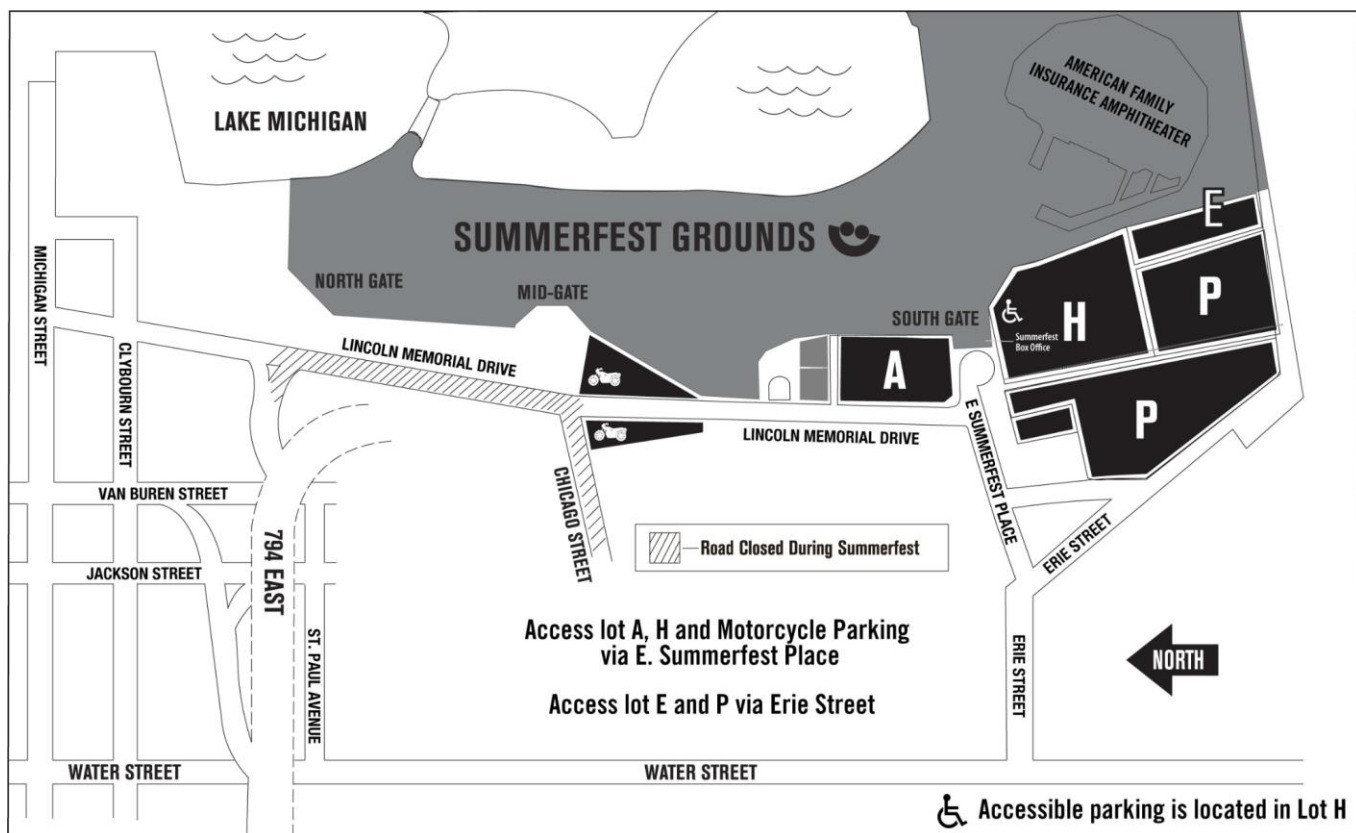
Do NOT approach the musicians/artists/talent. DO NOT ask for autographs or selfies. If you do this, you will not be asked back as a Stagehand. We must keep it professional at all times.

PLAN AHEAD

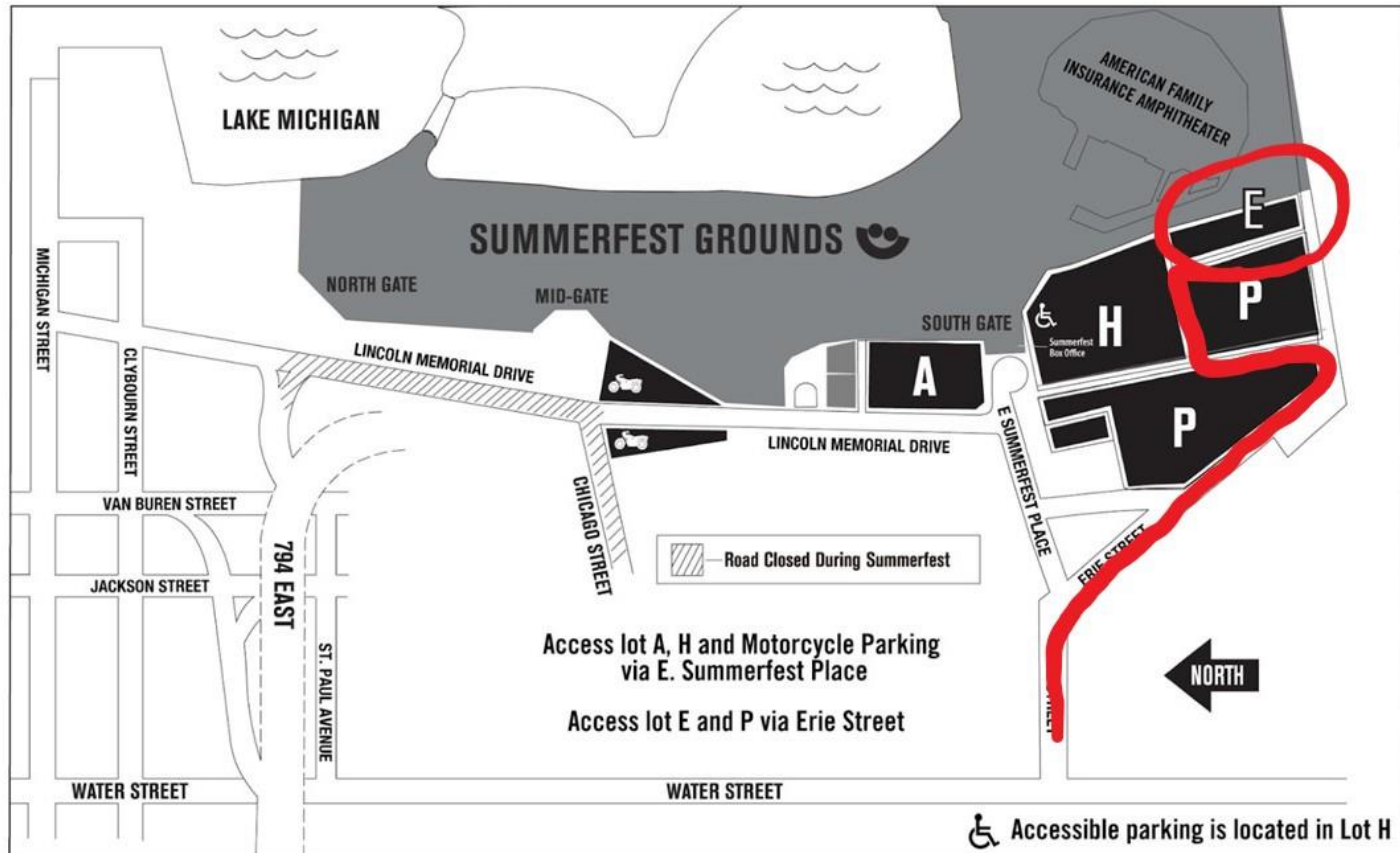
- At times, you will be asked to assist at another stage other than the original assignment.
- Hours originally scheduled may change due to changes in schedules, lack of information or illness. We work until the job is done.
- Traffic into the property is wildly unpredictable. Please allow more time on the evening of a show compared to a mid-week load-in.
- Getting through security can be complicated and take some time. Please be respectful of the security operatives working at the points of entry. They’re probably having a long day/week/festival too!
- The grounds close at midnight for patrons. If your shift/load out gets done at the same time, you might be stuck in the lot for a while. Keep a lawn chair and a bottle of water in your car to aid in passing the time until traffic clears.



MAPS



PARKING LOT: drive in entrance



FESTIVAL MAP

KEY

STAGE & FOOD AREAS:

- | | |
|---|---|
| A Uline Warehouse
with Miller Lite | I Gruber Law Offices Sportszone
with Newsradio 620 WTMJ and
ESPN Milwaukee and 101.7 The Truth |
| B Summerville
presented by Johnsonville | J Generac Power Stage
with Miller High Life |
| C Ethnic Village | K Briggs & Stratton Big Backyard
with Miller Lite and CBS 58 |
| D UScellular Connection Stage
with FOX6 Milwaukee | L Keg & Cask |
| E Aurora Pavilion | M American Family Insurance
Amphitheater Forecourt |
| F American Family Insurance
House | N South Party Pavilion |
| G Northwestern Mutual
Community Park | O BMO Pavilion
with Miller Lite |
| H Miller Lite Oasis | P American Family Insurance
Amphitheater |

EXPERIENCES:

- | | |
|-------------------------------------|---|
| Everlight Solar
Wheel in the Sky | 1 Flavor Bar |
| Wine Bars | 2 Summerfest Landing |
| Official Summerfest
Merchandise | 3 MKE Airport Skyglider |
| Miller Lite Brewhouse | 4 Elizabeth "Bo" Black Family Fountain
with Dean's Dips and 893.3 |
| Shopping Areas | 5 Iron Jog Hole-In-One Challenge |
| | 6 Starry Sit N Sip Bar Experience |
| | 7 Dockside Bar
with Fiduciary Management, Inc. |

SERVICES:

- | | |
|---|---|
| Restrooms | Family Services: family restrooms,
changing tables, nursing area & sensory rooms |
| Information | Accessible Parking |
| Guest Services | Check-In Service, Wheelchair
& Stroller Rental |
| Lost Children's Area
presented by Aurora Health Care | Accessible Dropoff & Pickups |
| Nursing Suite
presented by Aurora Health Care | First Aid Station
sponsored by Aurora Health Care |
| NSCIA Respite Center | Motorcycle Parking |
| Amphitheater Wifi
provided by Zentao | Bicycle Parking |
| uscellular
Mobile Charging Stations | BMO Customer Gate |
| Police | Taxi |
| L&F Lost & Found | |



GROUND'S ENTRANCE: walk in entrance



BUSINESS OFFICE

**Contact Susan Miller in the business office if you have an
address or bank change.**

Accurate information is the only way to get paid!

Tony Puglielli
Business Manager – Financial Secretary
E: tony@stagehandsmke.com
Office: (414) 272-3540 Ext. 2

Susan Miller
Payroll Manager
E: susan@stagehandsmke.com
Office: (414) 272-3540 Ext. 5

Jackie Sunn
Accountant
E: jackie@stagehandsmke.com
Office: (414) 272-3540 Ext. 1

Kate McSorley
Administrative Manager
E: kate@stagehandsmke.com
Office: (414) 272-3540 Ext. 4

Brian Koerner (BK)
Dispatcher
Office: (414) 272-3540 Ext. 3
Text: (414) 788-1567

David Mroch
Dispatcher
Text: (970) 389-2189